



Safeguarding Children and Adults Policy and Guidance

***Summary of the main Byw'n Iach Policy for Customers, Visitors and Partners**

Reviewed October 2021

I. General

Byw'n lach recognises that it has a responsibility to ensure that robust arrangements and procedures are in place to ensure that children and vulnerable people are protected from abuse.

We believe that all children and adults have the right to be safe from harm. The Company recognizes its role and responsibilities in providing clear leadership to directors, staff, volunteers and service providers within our premises, and those we serve in this key area.

"Safeguarding" is everyone's business within the Company and our facilities. Everyone has a responsibility to safeguard the welfare of children, young people and adults, regardless of the individual's role.

It should be emphasized that "safeguarding" is a broader concept than child and adult protection, and it is about promoting:

- Physical, emotional and mental health;
- Protection from harm and neglect;
- Education, training and leisure;
- Their contribution to society;
- Social and economic well-being

We consider as a Company, that it is always unacceptable for a child or adult to be abused or harmed in any way. This is reflected in the principles below which underpin the Policy and Guidelines;

- All children and adults (regardless of background, culture, age, disability, gender, racial origin, religious belief) have the right to participate in safe activities free from violence, fear, abuse, exploitation, bullying and discrimination;
- All children and adults have the right to protection from harm, exploitation and abuse;
- As a Company we will put the welfare of children and adults at the centre of our policies and procedures;
- As a Company we will respect the rights, wishes, feelings and privacy of children and adults by listening to them and minimizing any risks that may affect them;
- Clear and convenient communication arrangements are in place across the organization, including information on the key officers within the company with responsibility for child and adult safeguarding issues;
- There is compliance between the procedures and those operating at an all-Wales level, and associated protocols for safeguarding children and adults;
- That directors, staff and volunteers receive information and training on the guidelines, and that this is a permanent and consistent arrangement within the organization.

2. Safeguarding Designated Manager

The company has nominated a "Designated Manager" to deal with Safeguarding Children and Adult matters.

Alun Jones (Partnerships Manager)

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3. Procedure for Referring a Concern

Any member of the public who has a concern about the safety of a child or adult should contact the relevant services below immediately:

- Gwynedd Council's Children's Service Duty Team

Or

- Gwynedd Council's Adult Services Advisory and Assessment Team.

Or

- Gwynedd Council's Social Services Out of Hours Team

(For any concern about the safety of a child or adult outside normal office hours, after 5.00 pm Monday to Friday and at weekends and bank holidays)



01766 772577

The Police must be contacted immediately if the child or adult is in immediate danger.

4. Further Information

The full Policy contains detailed information for company staff, managers and directors in relation to their specific responsibilities, training, DBS arrangements and policy monitoring regime. A copy of the full Policy is available on request from the Designated Manager (contact details above).